# JIMMY BUFFETT

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### Who is Insider Expeditions?

This special musical voyage is designed and led by <u>Insider Expeditions</u>, a premier travel company that specializes in curating and hosting one-of-a-kind experiences for groups and individuals on all seven continents around the globe. Their trips range from educational trips for leading universities, business delegations for Fortune 500 companies, mission-driven expeditions with non-profits, creative brainstorming journeys for entrepreneurs, wellness and yoga retreats, extraordinary family reunions, and musical and sports adventures with celebrities. As a traveler you will be receiving ongoing communications directly from Insider Expeditions leading up to voyage departure.

# **Trip Specific Questions**

### What is the payment and cancellation policy?

Final payment is due on June 1, 2022. Payment after this date may result in your space being lost to another traveler.

Should you cancel, the following terms will apply:

- After June 1, 2022, the cancellation fee is 50% of total trip cost.
- After July 15, 2022, the cancellation fee is 75% of total trip cost.
- After September 3, 2022 (90 days or less before departure), the cancellation fee is 100% of total trip cost.
- If you fail to join the program, join the program after departure, or leave the program prior to its completion for any reason, no refund will be made.

Please review the Terms & Conditions for full policy details.

### What flights are included?

We are chartering a plane that will take you from Buenos Aires, Argentina to Ushuaia, Argentina where you will board the ship. You are responsible for purchasing your own roundtrip flights from your home airport to Buenos Aires, Argentina.

We will be sending you additional information for booking your flights to and from Buenos Aires once final payment is collected on June 1, 2022. We do not recommend booking your flight before final payment is submitted. Depending on interest, we will also be adding a pre-trip exploration of Buenos Aires, and a post-trip extension to the famous Iguazu Falls on the border of Argentina and Brazil, so we recommend waiting on booking your international flights until you decide if you will attend either of those options.

As a general guide, if not doing either the pre or post trip extension options, you will likely need to book a flight that lands in Buenos Aires on or before 2:00PM local time on December 2, 2022 and departs from Buenos Aires no earlier than 8:00PM local time on December 12, 2022. Please note this is all subject to change at this time and we do not recommend booking yet.

# If I do not take the round-trip chartered flight to and from Ushuaia, am I entitled to a price reduction?

No, you will not receive a price reduction/discount if you do not take the chartered flight to and from Ushuaia, Argentina.

### How much luggage can I bring?

The charter flight offers more weight allowance per passenger than a normal commercial flight, but please keep in mind that you will still be subject to all baggage fees associated with your purchased flights to and from Buenos Aires. We request that you bring a **maximum** of two checked bags, a carry-on, and one personal item. If you need to bring more for any reason, please contact our team at <a href="mailto:pirate@insiderexpeditions.com">pirate@insiderexpeditions.com</a>.

### Do I need travel insurance?

Medical evacuation insurance up to \$200,000 USD is required to participate in this voyage, and Insider Expeditions will be securing this insurance coverage for all our travelers (included in your trip cost).

There are additional types of insurance that we **strongly recommend** to travelers on any international program. Note that many providers require strict time windows from receipt of this confirmation letter.

- Travel insurance Travel insurance protects you in the unlikely event that you need to cancel a trip before departure due to unforeseen circumstances, or if you need to leave a trip early due to unforeseen circumstances. This may be the only means of protection in refunding payments for a program, as well as covering expenses related to leaving early from a program, such as in the event of testing positive for COVID 19 and being denied boarding to the vessel. There are a wide variety of policy and pricing options available including Cancel for any Reason (CFAR) options.
- **Baggage insurance** Baggage and personal items are at the owner's risk throughout the program. Generally speaking, baggage insurance is included in trip cancellation insurance.

Our preferred providers can be reviewed or purchased online:

- Trip Care Complete (US based travelers)
- Global Underwriters (International travelers)

### Other Travel Insurance:

- USI Travel Affinity Insurance Services
- TravelSafe
- HTH Worldwide
- AXA Assistance USA
- AIG
- Berkshire Hathaway Travel Protection
- IMG Travel Insurance
- Allianz Travel Insurance

## **Health & Safety Questions**

### **Extenuating circumstances for COVID-19**

Traveler safety is our number one priority. If authorities deem it unsafe to travel, the trip will be formally canceled. In the event of official trip cancellation by us due to COVID-19 or for any other reason, all participants will be fully refunded.

If a guest cancels because of any other reason, our general policy applies – we always recommend buying insurance.

### Will COVID-19 vaccines be required?

The entire expedition (including chartered flight and cruise) will follow all CDC, FAA and IAATO guidelines and laws. At this time, COVID-19 vaccination is required for all passengers in advance of the voyage.

At this time under current regulations, we expect that all voyagers will be required to complete two COVID-19 PCR (polymerase chain reaction) tests with negative results prior to the journey, including one test administered prior to boarding the vessel.

We will continue to closely monitor global travel regulations, COVID-19 cases levels, and vaccination rates, and communicate important information and updates to all travelers accordingly.

### What can I expect at embarkation?

At this time, we expect all travelers to be screened for COVID-like symptoms and take a COVID test before boarding. Any temperature above >38°C is considered to be indicative of an infection. Please note that you could be denied boarding by the doctor/captain if you test positive, present COVID-like symptoms, or if you refuse screening.

In addition, all travelers will need to fill out and complete a health declaration (otherwise known as the Argentina Affidavit) within 48 hours of travel. We will provide instructions for this process prior to your travels to Argentina.

### Is there a doctor onboard?

Yes, there is a doctor as well as a nurse and a full medical suite. Emergency evacuation insurance is included for all travelers so if something were not able to be handled on board, they would be airlifted out from the helipad.

### What happens if someone tests positive while onboard?

The ship will have precautionary measures in place and will do everything in their power to prevent a positive test. However, in the chance someone does test positive, they will be isolated immediately and retested. The ship will then follow the current policies and procedures set forth by the medical staff on board and IAATO, the governing body in Antarctica, with traveler safety being the priority.

### How can I combat sea sickness while we cross the Drake Passage?

We recommend that you bring motion sickness medication, even if you have sailed the high seas before, as the Drake Passage in particular can be unpredictable. It's also recommended that you speak with your doctor about any additional medications that may be of assistance to you.

While it sounds a bit counterintuitive, eating a bit of food at every meal will help with any motion sickness. In addition, it's recommended that you stay hydrated and rested while on board.

# **General Ship Questions**

### Which cabin should I choose?

You can review all available cabin types, pricing, and package details <u>HERE</u>. Our premium suites are extremely limited and are available on a first come first serve basis.

### Will Jimmy Buffett be staying on the World Navigator?

Jimmy Buffett will not be staying on the World Navigator. He will be joining the World Navigator for different activities and events throughout the voyage, including the Jimmy Buffett Concert, meet-and-greet, and the Seventh Continent conversation.

### What will a normal day look like onboard?

During the first two to three days onboard, all passengers will go through a series of safety drills, gear fittings, health checks, and required briefings pertaining to regulations for all Antarctica expeditions. All passengers will be assigned to a group onboard (ex: Seals, Penguins, Whales, Albatrosses) and the expedition team will use those group names for announcements, scheduling, and groupings/timing for excursions.

Once the ship crosses the Drake Passage and reaches Antarctica, there are approximately two excursions per day depending on weather conditions, one in the morning and one in the afternoon. These excursions can either be on land or zodiac explorations (where you stay in the zodiacs for the duration of the excursion), and generally last about one hour. At the end of each day there will be a "Briefing" where the expedition team recaps the day and talks about the plan for tomorrow.

There will also be Antarctica lectures, workshops, and fun gatherings onboard throughout the duration of the voyage. These will all be laid out in the daily itineraries provided in your cabin each night, which shows the schedule for the following day.

Please keep in mind that landing sites and schedules are all subject to change throughout the voyage due to weather conditions. There may be last minute changes on specific days, but it is only to give you a better experience and to offer the highest amount of excursions possible. Flexibility will be a key mindset on this amazing expedition!

### Is there Wi-Fi onboard?

The World Navigator is equipped with Wi-Fi that's accessible from both the public areas and from within the cabins. However, please note that while at sea, we are reliant on the strength of the satellite signal and connection may therefore be intermittent and unreliable. 1 GB of data is provided to travelers, with additional gigabytes available for purchase if you run out.

### Can I add a third traveler to my cabin?

At this time, we are limiting all cabins to double occupancy.

### Is there an age restriction?

Yes, all guests attending this expedition must be 18 or older.

### What if I am a solo traveler?

Due to the extremely limited capacity of our vessel we are not able to offer single cabin pricing. However, if desired, a full cabin can be purchased for the double occupancy rate and used for an individual guest.

### Are my meals included on the ship?

Yes, all meals, as well as select beer and wine and non-alcoholic beverages, are included while on the World Navigator.

### I have special dietary needs and restrictions. Can these be met?

All meals on board the vessel are chef-prepared daily, and any and all special dietary needs can be accommodated as long as we know about them prior to departure. If you have special dietary requirements (food allergies, intolerances, health conditions or religious preferences), please input that information into the ship's *traveler portal* as soon as you have access. In order to ensure efficient service, please re-confirm your requirements with the crew upon boarding the ship.

### What is the traveler portal?

Prior to the trip, you will be asked to login online to the ship's traveler portal where you will input specific information to ensure a seamless onboard experience. This will include things like your dietary restrictions, bedding preferences, alcohol and beverage preferences, vaccination card (if still required), etc! You will receive an email from Insider Expeditions with your login information when it is time for you to fill it out.

### Is there a dress code onboard?

The dress code onboard is mostly casual. It is more important to wear the right clothes in order to adapt to the different weather conditions. We will of course have some fun events scheduled such as a welcome reception, farewell cocktails, concerts, etc. – so we may add more suggestions in your final briefing packet. In the meantime, you can view our general Antarctica packing list <u>HERE</u>.

### **Electricity**

The ship operates on 220V, 50Hz with sockets accepting European 2 round-pin prong plugs. We recommend that you bring a universal adapter.

# **General Travel Questions**

### What is the temperature in Antarctica?

The temperature will be between 30 - 35°F during our time in Antarctica, as we will be visiting during the austral summer. There will also be approximately 16 hours of sunlight per day. You can expect many beautiful and sunny days but overcast skies with poor visibility and precipitation do occur.

### What if I have more questions?

Insider Expeditions will continue to expand our FAQs as well as send out emails with important travel information, updates, forms, and reading + listening materials to get you prepared and excited for this special Adventure to Antarctica!

To get in touch with our team directly please email pirate@insiderexpeditions.com.